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A NEW HEAVY DUTY UAS GENERATION - MADE IN SWITZERLAND!

Xer Technologies AG (Switzerland) is dedicated to developing, producing and marketing heavy-duty and customisable unmanned aerial system (UAS) solutions that enable our customers to generate actionable data insights and create a safer, more efficient and sustainable world. We also have offices in Singapore and Helsingborg, Sweden, where the company has resided over the past decade. Xer delivers the most heavy-duty hybrid-electric multirotor UAS on the market. The Xer X8 UAS is ready to fly in minutes, stay airborne for up to 2.5 hours, carry heavy payloads of up to 7kg and handle adverse weather conditions.

To strengthen our Team located in the greater Zürich area, we are looking for an experienced specialist for the position of:

LEAD ENGINEER - CUSTOMER SUPPORT

YOUR RESPONSIBILITY: You will be the main point of contact for our worldwide customers during product delivery and in-service operation. You will guide them through the product introduction, maintenance and operational setup and help them solve potential hurdles related to the specific missions. Together with the development and manufacturing team, you will be involved in the planning, development and manufacturing of the customer-specific UAS adaptations. In addition, you will support and coordinate the development and introduction of the fleet management system with our customers and keep track of the worldwide UAS operation. Your team will be expanded with additional engineers, which means you will soon be coordinating, promoting and motivating these specialists as well.

YOUR PERSONALITY: You hold an engineering degree in electrical engineering, aerospace engineering or a comparable discipline. Profound experience in the development of complex power-electrical components and systems characterises you. Ideally, you have already performed these tasks in the unmanned aviation or aerospace industry. You are used to working on the customer frontline and directly with the UAS end-users and know how to manage challenging situations.

You have experience in growing smaller/start-up organisations and are used to managing tasks at company and operational levels. You are looking for an environment where you can contribute with your innovation power and ideas. You have a very good command of written and spoken English, and German as an additional language is a plus.

YOUR PERSPECTIVE: You will have the unique opportunity to decisively advance the industrialisation of a new generation heavy duty UAS and contribute to opening the UAS market for many different applications. You will have the flexibility to implement your ideas and build significant knowledge in the unmanned industry. In the tradition of the owners, worldwide research and risk analyses have been carried out, which guarantees long-term and sustainable company financing. The employment conditions are attractive and offer great potential for your future development. This role is an excellent milestone for your professional career with the goal of long-term engagement in the company.